

DELAWARE COUNTY

Delaware County Attorney's Office

301 East Main
Delaware County Courthouse
Manchester, IA 52057
(563) 927-3819
FAX: (563) 927-9074
Email: jwbernau@msn.com

United States Attorney's Office

Northern District of Iowa
Hach Bldg, Suite 400
401 First St., SE
Cedar Rapids, IA 52401-1825
(319) 363-0091
FAX: (319) 363-1990
TTY: (319) 286-9258

Branch Office

Terra Bldg, Suite 670
600 4th. Street
Sioux City, IA 51101
(712) 255-6011
FAX: (712) 252-2034
TTY: (712) 258-4761

TYPES OF SERVICE:

Provides assistance to federal victims and witnesses.

Delaware County Sheriff

Delaware County Courthouse
P.O. Box 116
Manchester, IA 52057
(563) 927-3135
FAX: (563) 927-6973

Manchester Police Department

208 E. Main Street
Manchester, IA 52057-1797
(563) 927-3355
FAX: (563) 927-6605

Delaware County Clerk of District Court

Delaware County Courthouse
301 E. Main St.
P.O. Box 527
Manchester, IA 52057
(563) 927-4942
FAX: (563) 927-3074

Child Support Recovery Unit

501 Sycamore St., Ste. 400
P.O. Box 7200
Waterloo, IA 50704-7200

Delaware County Relief

601 Grand Street
Manchester, IA 52057
(563) 927-5116
FAX: (563) 927-6844
HOURS: 8:00 – 4:30
Monday – Friday

TYPES OF SERVICE:

Provides necessities: rent, food, clothing, utilities, medical care, and makes referrals to other assistance programs.

SERVES THE FOLLOWING VICTIMS:

Contact the county office for specifics.

Legal Hotline for Older Iowans:

1111 9th. St., Suite 230
Des Moines, IA 50314
(515) 992-8161 (800) 992-8161
WEB: www.lawhelp.org/program/898/

TYPES OF SERVICE:

Free legal service to people meeting low income guidelines.

SERVES THE FOLLOWING VICTIMS:

All victims.

FEE INFORMATION:

Filing fees and out of pocket expenses, but no charge for legal services.

SERVES THE FOLLOWING COUNTIES:

Statewide

Iowa Legal Aid

(Northeastl Administrative Office)
799 Main Street, Suite 280
Dubuque, IA 52001
(563) 588-4653 (800) 942-4619

TYPES OF SERVICE:

Free civil legal service to people meeting low income guidelines.

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Filing fees and out of pocket expenses, but no charge for legal services.

SERVES THE FOLLOWING COUNTIES:

Allamakee, Clayton, Dubuque, Fayette, Jackson, Jones, and Winneshiek.

Backbone Area Counseling Center

709 W. Main St.
Manchester, IA 52057
(563) 927-7330
FAX: (563) 927 7409

TYPES OF SERVICE:

Counseling, psychological testing, & medication management.

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Sliding fee scale based on income, apply for county assistance.

SERVES THE FOLLOWING COUNTIES:

Buchanan, & S. Clayton

Black Hawk County Health Department

1407 Independence Avenue, 5th floor
Waterloo, IA 50703
(319) 291-2413
FAX: (319) 291-2529

TYPES OF SERVICE:

Food & Grocery Stores for nine counties.

Confidential AIDS testing, STD testing and treatment.

SERVES THE FOLLOWING VICTIMS:

All victims.

FEE INFORMATION:

No fee.

SERVES THE FOLLOWING COUNTIES:

Black Hawk, Benton, Bremer, Buchanan, Butler, Fayette, Grundy, & Tama

Delaware County General Relief

601 Grand Street
Manchester, IA 52057
(563) 927-5116
FAX: (563) 927-6844
HOURS: 8:00 – 4:30
Monday - Friday

TYPES OF SERVICE:

Provides necessities: rent, food, clothing, utilities, medical care, and makes referrals to other assistance programs.

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

No fee.

Dubuque Community YWCA Domestic Violence Program

P.O. Box 1301
Dubuque, Iowa 52001
(563) 588-0048

CRISIS LINE (800) 332-5899

FAX: (563) 583-5951

TYPES OF SERVICE:

Shelter, Crisis counseling, 24 hour crisis line, follow-up counseling, group counseling information/referral, legal, medical & personal advocacy, & community education.

SERVES THE FOLLOWING VICTIMS:

Domestic Abuse victims

FEE INFORMATION:

No fees.

SERVES THE FOLLOWING COUNTIES:

Dubuque

Helping Services for Northeast Iowa

P.O. Box 372

805 East Main street

Decorah, IA 52101

(563) 387-720)

CRISIS LINE: (800) 383-2988

FAX: (563) 382-5730

email: info@helpingservices.org

Delaware/Dubuque

2728 Ashbury Road

Suite 510

Dubuque, IA 52001

(563) 582-5317

FAX: (563) 582-1086

TYPES OF SERVICE:

24 hour crisis line, crisis counseling, follow-up counseling, group counseling, shelter/safehouse, information, referral, legal advocacy, personal advocacy, community education

SERVES THE FOLLOWING VICTIMS:

Domestic abuse, adult sexual abuse, adult survivors of incest

FEE INFORMATION:

No fee for services. Donations accepted.

SERVES THE FOLLOWING COUNTIES:

Allamakee, Clayton, Delaware, Dubuque, Fayette, Howard, & Winnesheik

St. Lukes Medical Social Service

St. Luke's Hospital

1026 A Ave. NE

P.O. Box 3026

Cedar Rapids, IA 52402

(319) 369-7740

FAX: (319) 369-8183

TYPES OF SERVICE:

Counseling, referrals.

SERVES THE FOLLOWING VICTIMS:

All victims.

FEE INFORMATION:

No fees.

SERVES THE FOLLOWING COUNTIES:

Cedar, Iowa, Jackson, Johnson, Jones, & Linn

Area Aging Agency-Scenic Valley Area VIII AAA

3505 Stoneman Road, Suite 4

Dubuque, IA 52002-5218

(563) 588-3970

FAX: (563) 588-1952

Email: Scenicaaa@aol.com

www: scenicvalley.org

TYPES OF SERVICE:

Advocacy, information and assistance, outreach, case management for frail elderly, employment services.

SERVES THE FOLLOWING VICTIMS:

Older Iowans age 60+

FEE INFORMATION:

Voluntary donation.

SERVES THE FOLLOWING COUNTIES:

Delaware, Dubuque, & Jackson

Families Inc.

101 W. Main Street, P.O.Box 130

West Branch, IA 52358

(319) 643-2532 (800) 637-1828

FAX: (319) 643-5708

TYPES OF SERVICE:

Family counseling in home and office. Crisis intervention.

SERVES THE FOLLOWING VICTIMS:

All victims.

FEE INFORMATION:

Sliding fee scale, accepts DHS POS.

SERVES THE FOLLOWING COUNTIES:

Benton, Cedar, Delaware, Iowa, Jefferson, Johnson, Jones, Linn, Louisa, Muscatine, Scott, & Washington

United Way Services

215 West 6th. Street
Dubuque, IA 52001-6809

(563) 588-1415

FAX: (563) 582-5653

email: [admin@dbqunited way.org](mailto:admin@dbqunitedway.org)

TYPES OF SERVICE:

The United Way offers referrals and information regarding a wide variety of community resources, including child care, medical care, financial assistance, supplemental food programs, and others.

SERVES THE FOLLOWING VICTIMS:

All victims seeking referrals and information about available community resources.

FEE INFORMATION:

No fee.

**SERVES THE FOLLOWING
COUNTIES:**

*Allamakee, Clinton, Clayton, Delaware,
Dubuque & Jones*